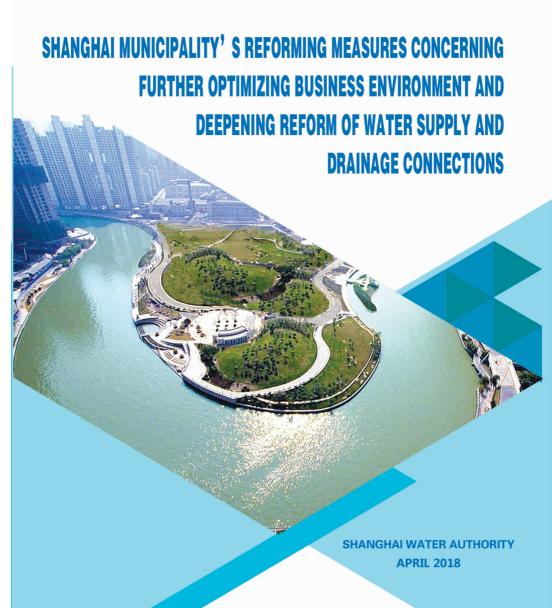
#### ONE FLOW CHART HELPS YOU UNDERSTAND







By further reducing procedures and time duration and simplifying examination and approval, and improving the efficiency of water supply and drainage connections and service level, we will provide strong support for our city to further create a legally governed, internationalized and convenient business environment and improve users' satisfaction and sense of achievement.

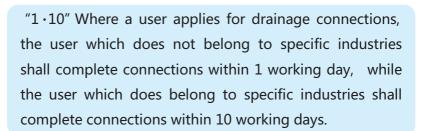
### **Scope of Application**

The water supply and drainage connection works of social investment projects in Shanghai

"5·20" Where a user applies for drinking water connections, the user connections without dedicated external pipeline shall be completed within 5 working days, while the user connections with dedicated external pipeline shall be completed within 20 working days.

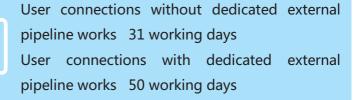
# Only through one step

Provide parallel services to users for water supply and drainage connections



#### **Drinking water connection services**

### Before reform



### After reform

User connections without dedicated external pipeline works 5 working days
User connections with dedicated external pipeline works 20 working days

#### Features of reform

All-round, Bette Rapid, Easy,

Turn tandem into parallel, resulting in rapid connections Go to the drinking water supply enterprise one time at most, making connections easy

Intelligent water service network, providing all-round information

Render services in advance, producing better services

#### **Drainage connections services**

## Before reform

All industries 60 working days



After reform

Non-specific industries

1 working day

Specific industries

10 working days









Four Enhancements

Reduce licenses to be granted

Reduce examination and approval

Reduce application materials

Reduce the time duration for connections

Enhance services in advance

Enhance online services

Enhance integrated services

Enhance supervision during and after the event

#### Remark

### Drainage-related specific industries (connections and grant license)

Refer to industry, construction, catering, medical services, livestock breeding, slaughter, hotel services with sterilization and drainage, scientific research with chemical experiment drainage, repair of trains, rail traffic vehicles and automobiles, etc.



